

MEASURING QUALITY STANDARDS ON NATIONAL TRAILS

TRAIL:

REQUIRED ANNUALLY

Measure No: 3 The percentage of each Trail that is off-road		
<i>Baseline result at autumn 2004</i>		
<i>Most recent subsequent result:</i>	<i>How gathered:</i>	<i>Date:</i>
<i>Current result:</i>	<i>How gathered:</i>	<i>Date:</i>
Next steps to bring to/maintain at/improve on Quality Standards		
Approx costs (if relevant)	CA	Others
<i>Notes: "Off-road" is taken to mean non-metalled</i>		

Measure No: 6 The percentage of each Trail with an acceptable width		
<i>Baseline result at autumn 2004:</i>		
<i>Most recent subsequent result:</i>	<i>How gathered:</i>	<i>Date:</i>
<i>Current result:</i>	<i>How gathered:</i>	<i>Date:</i>
Next steps to bring to/maintain at/improve on Quality Standards		
Approx costs (if relevant)	CA	Others
<i>Notes: Use your judgement to decide what is appropriate in each circumstance. Acceptable widths may conceivably differ along the length of a Trail</i>		

Measure No: 7 The percentage of each Trail that has an acceptable surface		
<i>Baseline result at autumn 2004</i>		
<i>Most recent subsequent result:</i>	<i>How gathered:</i>	<i>Date:</i>
<i>Current result:</i>	<i>How gathered:</i>	<i>Date:</i>
Next steps to bring to/maintain at/improve on Quality Standards		
Approx costs (if relevant)	CA	Others

Measure No: 10 The percentage of each Trail passing through a protected landscape (AONB, National Park, SSSI or similar) or through agricultural land within an agri-environment scheme		
<i>Baseline result at autumn 2004</i>		
<i>Most recent subsequent result:</i>	<i>How gathered:</i>	<i>Date:</i>
<i>Current result:</i>	<i>How gathered:</i>	<i>Date:</i>
Next steps to bring to/maintain at/improve on Quality Standards		
Approx costs (if relevant)	CA	Others
<i>Notes: We are trying to measure the quality of the user experience – include in your calculation anything which enhances the Trail corridor</i>		

Measure No: 11 The percentage of furniture on each Trail that is appropriate to its setting and within its surrounding landscape and which meets any accessibility standards you have set for your Trail		
<i>Baseline result at autumn 2004</i>		
<i>Most recent subsequent result:</i>	<i>How gathered:</i>	<i>Date:</i>
<i>Current result:</i>	<i>How gathered:</i>	<i>Date:</i>
Next steps to bring to/maintain at/improve on Quality Standards		
Approx costs (if relevant)	CA	Others
<i>Notes: As a minimum, gaps gates and stiles should comply with BS 5709:2001</i>		

Measure No: 12 The percentage of major access points on each Trail that are accessible by public transport and appropriately connected for all users		
<i>Baseline result at autumn 2004</i>		
<i>Most recent subsequent result:</i>	<i>How gathered:</i>	<i>Date:</i>
<i>Current result:</i>	<i>How gathered:</i>	<i>Date:</i>
Relevant organisations informed		
Next steps to bring to/maintain at/improve on Quality Standards		
Approx costs (if relevant)	CA	Others
<p><i>Notes: A major access point is one which is close to a metalled road where public transport is feasible and which fulfils one or more of the following:</i></p> <p><i>Is well-known and well-used as a way onto the Trail</i></p> <p><i>Is the start/finish point of an Aurum Guide section</i></p> <p><i>Use your judgement to decide whether the frequency/timing of public transport is acceptable and whether there are enough facilities for cyclists and horse riders and whether car parking facilities are adequate</i></p>		

Measure No: 13 The number of gaps in accommodation provision on each Trail		
<i>Baseline result at autumn 2004</i>		
<i>Most recent subsequent result:</i>	<i>How gathered:</i>	<i>Date:</i>
<i>Current result:</i>	<i>How gathered:</i>	<i>Date:</i>
Next steps to bring to/maintain at/improve on Quality Standards		
Approx costs (if relevant)	CA	Others
<i>Notes: Use your judgement to decide whether a gap is causing problems for users. For example, if there is a pick-up service to accommodation then this will not normally count as a gap.</i>		

Measure No: 14 The percentage of each Trail that is litter and dog mess free		
<i>Baseline result at autumn 2004</i>		
<i>Most recent subsequent result:</i>	<i>How gathered:</i>	<i>Date:</i>
<i>Current result:</i>	<i>How gathered:</i>	<i>Date:</i>
Next steps to bring to/maintain at/improve on Quality Standards		
Approx costs (if relevant)	CA	Others
<i>Notes: The term "free" in this measure is taken to mean that your judgement/results of user feedback has not highlighted this as a problem.</i>		

Measure No: 15 The percentage of officially produced Trail information that is branded in accordance with national guidance		
<i>Original measure from autumn 2004</i>		
<i>Most recent subsequent measure:</i>	<i>How gathered:</i>	<i>Date:</i>
<i>Current measure:</i>	<i>How gathered:</i>	<i>Date:</i>
Next steps to bring to/maintain at/improve on Quality Standards		
Approx costs (if relevant)	CA	Others

Measure No: 21 The provision of a complete database (covering accommodation, services etc) for each Trail		
<i>Baseline result at autumn 2004</i>		
<i>Most recent subsequent result:</i>	<i>How gathered:</i>	<i>Date:</i>
<i>Current result:</i>	<i>How gathered:</i>	<i>Date:</i>
Next steps to bring to/maintain at/improve on Quality Standards		
Approx costs (if relevant)	CA	Others

Measure No: 22 The percentage of signs that meet the Quality Standards on each Trail		
<i>Original measure from autumn 2004</i>		
<i>Most recent subsequent measure:</i>	<i>How gathered:</i>	<i>Date:</i>
<i>Current measure:</i>	<i>How gathered:</i>	<i>Date:</i>
Next steps to bring to/maintain at/improve on Quality Standards		
Approx costs (if relevant)	CA	Others

REQUIRED EVERY 3 YEARS

Measure No: 1 The percentage of each Trail that is legally defined		
<i>Baseline result at autumn 2004</i>		
<i>Most recent subsequent result:</i>	<i>How gathered:</i>	<i>Date:</i>
<i>Current result:</i>	<i>How gathered:</i>	<i>Date:</i>
Next steps to bring to/maintain at/improve on Quality Standards		
Number of varying reports required:		
Approx costs (if relevant)	CA	Others

Measure No: 2 The percentage of each Trail in the “best” position		
<i>Baseline result at autumn 2004</i>		
<i>Most recent subsequent result:</i>	<i>How gathered:</i>	<i>Date:</i>
<i>Current result:</i>	<i>How gathered:</i>	<i>Date:</i>
Next steps to bring to/maintain at/improve on Quality Standards		
Approx costs (if relevant)	CA	Others
<i>Notes: Use your judgement and user feedback but, for example: A stretch which you/users would like to realign but for which you have consistently failed to find financial/partner support and therefore can't change would count as in the “best” position if you have explored all avenues. You can always change your mind on this at the next check if things have changed.</i>		

Measure No: 4 The number of road, rail, river and sea crossings on each Trail which need improvements to make safe

<i>Baseline result at autumn 2004</i>		
<i>Most recent subsequent result:</i>	<i>How gathered:</i>	<i>Date:</i>
<i>Current result:</i>	<i>How gathered:</i>	<i>Date:</i>
Relevant authority notified (Please list)	Yes/No	
Next steps if CA input is required		
Approx costs (if relevant)	CA	Others

Measure No: 5 The number of fords, bridges and ramps on each Trail which are appropriate

<i>Baseline result at autumn 2004</i>		
<i>Most recent subsequent result:</i>	<i>How gathered:</i>	<i>Date:</i>
<i>Current result:</i>	<i>How gathered:</i>	<i>Date:</i>
Next steps to bring to/maintain at/improve on Quality Standards		
Approx costs (if relevant)	CA	Others

Measure No: 9 The percentage of steps and gradients on each Trail that are appropriate		
<i>Baseline result at autumn 2004</i>		
<i>Most recent subsequent result:</i>	<i>How gathered:</i>	<i>Date:</i>
<i>Current result:</i>	<i>How gathered:</i>	<i>Date:</i>
Next steps to bring to/maintain at/improve on Quality Standards		
Approx costs (if relevant)	CA	Others
<i>Notes: For example: where terrain means that gradients are inevitably difficult and improvements are not possible, this would be counted as acceptable</i>		

Measure No: 16 How many maps and guidebooks are available for each Trail and how many of these mark each Trail accurately?		
<i>Baseline result at autumn 2004</i>		
<i>Most recent subsequent result:</i>	<i>How gathered:</i>	<i>Date:</i>
<i>Current result:</i>	<i>How gathered:</i>	<i>Date:</i>
Next steps to bring to/maintain at/improve on Quality Standards		
Approx costs (if relevant)	CA	Others

Measure No: 17/18/19 The availability of suitable printed material to support each Trail		
<i>Baseline result at autumn 2004</i>		
<i>Most recent subsequent result:</i>	<i>How gathered:</i>	<i>Date:</i>
<i>Current result:</i>	<i>How gathered:</i>	<i>Date:</i>
<p>Introductory leaflet</p> <p>Public transport guide (printed or available as pdf on website or linked website)</p> <p>Circular walks (printed or available as pdf on website)</p> <p>Accommodation guide (printed or available as pdf on website)</p>	Yes/No	
Next steps to bring to/maintain at/improve on Quality Standards		
Approx costs (if relevant)	CA	Others

Measure No: 23 The number of key access points on each Trail and the percentage of these that refer to the National Trail appropriately		
<i>Baseline result at autumn 2004</i>		
<i>Most recent subsequent result:</i>	<i>How gathered:</i>	<i>Date:</i>
<i>Current result:</i>	<i>How gathered:</i>	<i>Date:</i>
Next steps to bring to/maintain at/improve on Quality Standards		
Approx costs (if relevant)	CA	Others
<i>Notes: A key access point is one which fulfils one or more of the following:</i> <i>Served by public transport</i> <i>Close to public car park</i> <i>Has horse riding or cycling facilities</i> <i>Where 2 Trails cross or where the Trail is crossed by another promoted recreational route</i>		

AS REQUIRED

Measure No: 8 The percentage of each Trail where off-road vehicle use is causing demonstrable problems		
<i>Baseline result at autumn 2004</i>		
<i>Most recent subsequent result</i>	<i>How gathered:</i>	<i>Date:</i>
<i>Current result:</i>	<i>How gathered:</i>	<i>Date:</i>
Next steps to bring to/maintain at/improve on Quality Standards		
Number of TROs possibly required:		
Approx costs (if relevant)	CA	Others
<i>Notes: The problems can be from illegal or inappropriate use</i>		

Measure No: 20 The provision of complete and up-to-date on-line information for each Trail		
<i>Baseline result at autumn 2004</i>		
<i>Most recent subsequent result:</i>	<i>How gathered:</i>	<i>Date:</i>
<i>Current result:</i>	<i>How gathered:</i>	<i>Date:</i>
Next steps to bring to/maintain at/improve on Quality Standards		
Approx costs (if relevant)	CA	Others
<i>Notes; The new website will have space for all required information. This should be used to judge whether you consider your pages are complete</i>		

Measure No: 24 The number and percentage of highway authorities on each Trail that comply with temporary diversion procedure best practice		
<i>Original measure from autumn 2004</i>		
<i>Most recent subsequent measure:</i>	<i>How gathered:</i>	<i>Date:</i>
<i>Current measure:</i>	<i>How gathered:</i>	<i>Date:</i>
Next steps to bring to/maintain at/improve on Quality Standards		
Approx costs (if relevant)	CA	Others
<i>Notes: Once again we are trying to measure user experience. Use your judgement to decide whether a user will be provided with the relevant information to make a successful detour</i>		